

Quality Policy

Scope

Titley Scientific specialises in the design, sales, and repair of ultrasonic recorders and associated software.

Our Mission

Titley delivers innovative solutions using comprehensive market research and effective use of its staff's talents and passions.

Core Objectives

Titley will ensure customer satisfaction by measuring:

- On time deliveries,
- Customer initiated Titley Improvement Notes (TIN's), and
- Warranty returns

Titley's commitment to the concepts and requirements contained in our quality management system ensures our continued success in providing products and services that exceed the expectations of our clients.

Titley analyses its context and its stakeholders, and derives KPIs and objectives based on our stakeholders' needs.

Titley is committed to continually improve its Quality Management System.



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Dean Thompson

CEO

13 March 2018